



Past Performance Systems Status

***November
2003***

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Overview



- **CPARS**
- **CCASS/ACASS**
- **PPIRS**



- AFSPC is accountable to AF for:
 - All of AFSPC
 - for SMC (we have oversight but leave the program management (including quality check) responsibility up to SMC)
 - includes AFTAC (at Patrick AFB)



CPARS (cont'd)

Our Stats (a/o 10

	Nov 03 AFSPC (excl. SMC)	SMC	AFTAC (@ Patrick)
# of Contracts	180	128	39
# of CPARS	425	307	80
Overdue	24 13%	43 34%	1 2.5%
Currently Due	55 31%	20 16%	14 36%



CPARS (cont'd)

- For OVERDUES, HQ sends recurring “overdue” reports to the focal points, CONS/CCs and DBOs



- SMC focal point provides overdue list to AX

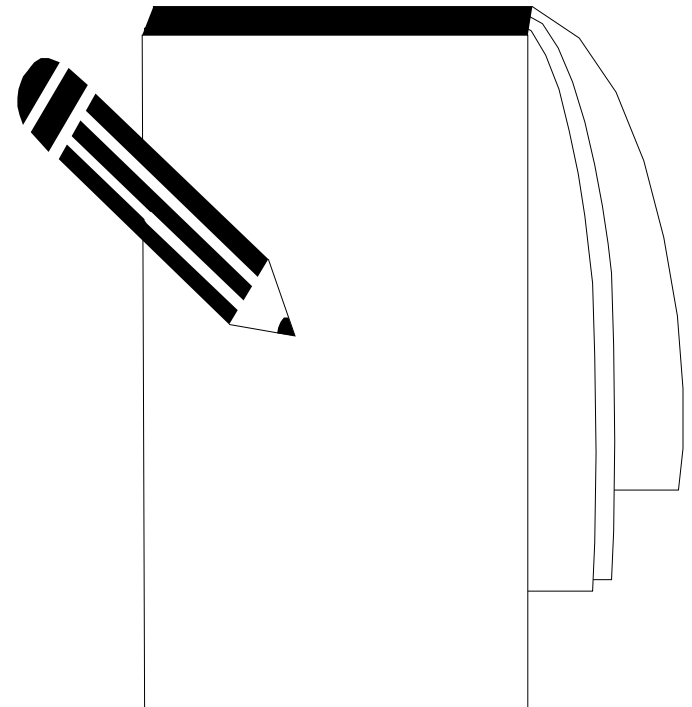


CPARS (cont'd)

- In addition to timeliness, our challenge remains:

QUALITY

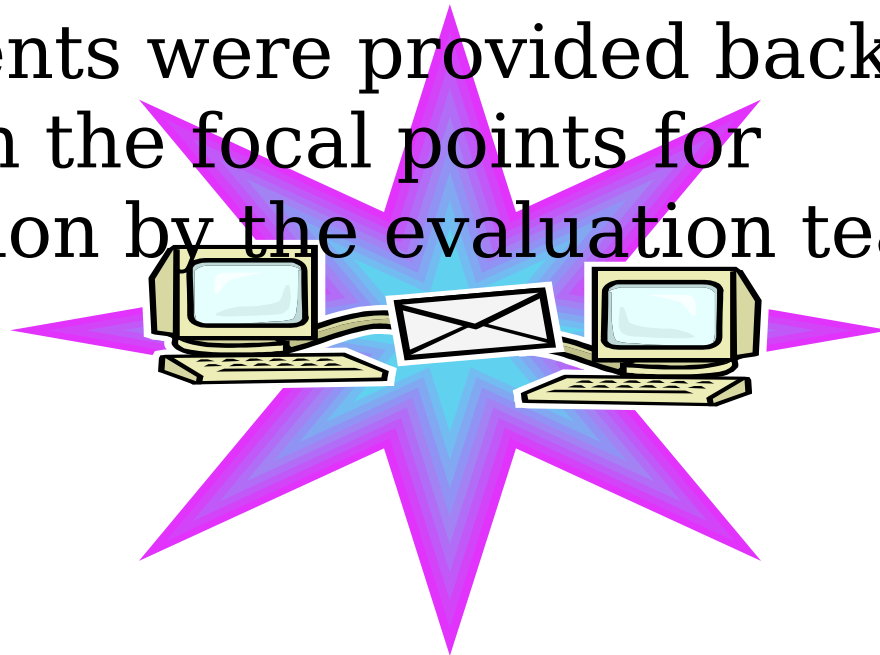
of the CPARS





CPARS (cont'd)

- In FY01, HQ reviewed all CPARS which had not been sent to the Contractors by 1 Feb 2002
- Comments were provided back through the focal points for resolution by the evaluation teams





CPARS (cont'd)

- In FY02, HQ left all CPAR quality reviews up to the Wings
- Unfortunately, in some instances, CPAR narratives were vague, did not address benefit/impact to the Gov't, and did not back up the ratings
- These types of CPARS are of ***little use*** to improving current performance by the Contractor nor of providing useful information to the source selection teams





CPARS (cont'd)

"A sample is worth a thousand briefing charts"

- Contract value >\$100M
- Rating given: EXCEPTIONAL
- Narrative for Quality of Service:

sample

• During this performance period, Company X's quality of service was performed at an exceptional level.

In performing the operation and maintenance of Site X, future planning, technical studies and analysis, support, resource control and system scheduling for maintenance and repair and

sustaining engineering support was





CPARS (cont'd)

For an EXCEPTIONAL rating, the following should have been addressed, *as a minimum* (per the AF CPARS Guide):

“Performance meets contractual requirements and **exceeds many to the Government’s benefit.** The contractual performance of the element or sub-element being assessed was accomplished with few minor problems for which corrective actions taken by the contractor was highly effective....you should **identify multiple significant events** in each category and **state how it was a benefit to the Gov’t.** However, a singular benefit could be of such magnitude that it

alone constitutes an Exceptional rating...should have been NO significant weaknesses identified.”



CPARS (cont'd)

- Our “fix:”
 - For FY03 evals, HQ randomly selected 25% of the due CPARS (excl. SMC) and is requiring HQ review/comment PRIOR to their transmittal to the Contractor
 - SMC focal point is included in review of each CPAR already so HQ does not review SMCs (includes 61 CONS reviews)





CPARS (cont'd)

- Overarching quality problems on the few which have been reviewed by HQ so far:
- Giving higher ratings than should be given for what appears to be SATISFACTORY performance
- No statement of HOW performance was beneficial to Gov't
- Lack of details, details, details





CPARS (cont'd)

- Per AFSPC FAR Supp (5342.15), COs are responsible for reviewing EVERY CPAR prior to its transmittal to the Contractor

- Focal points monitor the status but are not responsible for doing the actual evaluation

- BRAGs, acquisition teams should be doing the eval together

- Should review responsibility be changed????





CPARS (cont'd)

- Another “fix:”
- Recommend Just-In-Time CPARS training be held
 - Should be a standard post-ay conference topic
 - Includes information for all parties up-front in areas of evaluation, roles and responsibilities, timelines and mechanics of using CPARS





CPARS (cont'd)

- J-I-T, cont'd...
 - Relays the importance of monthly documentation and sharing evaluation information with the Contractor
 - Should b regular BRAG meeting agenda item
 - Can simply copy-and-paste into the CPARS at the end of the eval period (a real time-saver!)





CPARS (cont'd)

- AFSPC units training sessions opportunities taught by the Navy on CPARS

- Sep 2003 (at Schriever)
- Nov 2003 (in Colorado Springs/regional training)
- Jan 2004 (at Patrick)



Navy will provide regional training in San Diego in Jan/Feb 2004



Overview

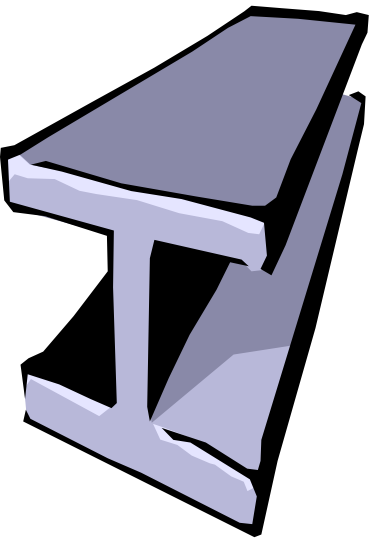
- **CPARS**
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CCASS/ACASS

- Construction Contractor Appraisal Support System (CCASS) and Architect-Engineer Contract Appraisal Support System (ACASS)
 - Still operating under joint CE/CONS policy letter (Dec 2001)
 - Provides WORK-AROUNDS to the current system due to lack of automated routing





CCASS/ACASS (cont'd)

- CCASS indicates 327 evaluations (up from 93 in 2001) input by AFSPC units
 - Some units are doing an EXCELLENT job of inputting evals
 - Two units have not input ANY evals





CCASS/ACASS (cont'd)

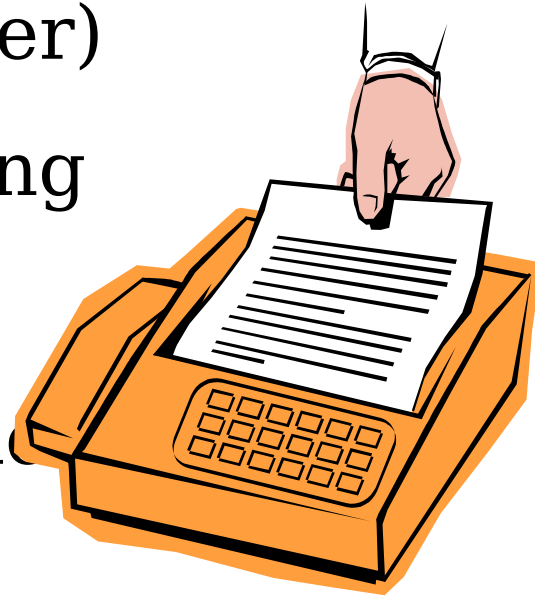
- ACASS indicates 275 evaluations (up from 20 in 2001) input by AFSPC units
 - Some units are doing an EXCELLENT job of inputting evals
 - Two units have not input ANY evals





CCASS/ACASS (*cont'd*)

- Additional issues:
 - Narratives are almost non-existent (despite requirement in the joint CE/CONS policy letter)
 - Evals are not generally being provided to the Contractors PRIOR to posting in the CCASS/ACASS (has to be done manually—this is one of the work-arounds)

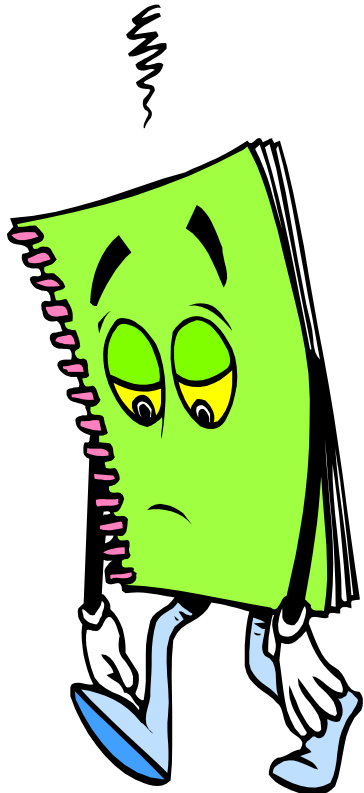




CCASS/ACASS (*cont'd*)

The Way Ahead...

- It will be approximately 12-18 months BEFORE the systems are fully automated (e.g., automatic notification, electronic routing, mandatory Contractor review/opportunity for comment)





CCASS/ACASS (*cont'd*)

- HQ will continue to send out periodic reports to Wings on DD350 queries (showing what awards SHOULD have evals completed vice the number of evals input)

- Time-consuming comparison

- Bulk of eval comes from CE





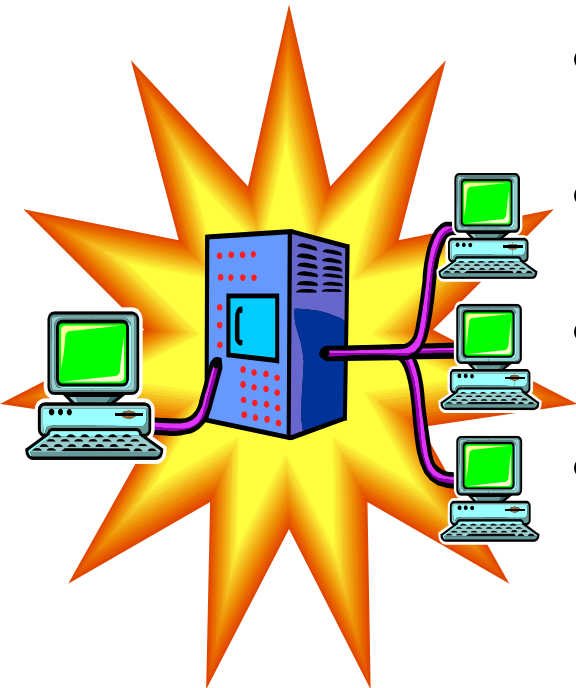
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- Past Performance Info Retrieval System contains evals from (“one-stop shopping”) AF, Navy, Marine Corps, DLA and other DoD agencies



- Nat'l Inst of Health
- Army
- NASA
- Corps of Engrs (CCASS only)
 - ACASS expected by Jan 2004



PPIRS (cont'd)

- PPIRS Stats (a/o 12 Nov 03):
 - 40,060 evaluations
 - 2,965 Gov't users
 - Assessments Retrieved 89,096
 - Government 76,203 (AF Retrieved 28,070)
 - Contractor 12,893
 - Total Dollar Value \$1,175,012,419,888



PPIRS (cont'd)

- PPIRS Stats (cont'd):
 - **77,335** Contractors with Access (via CCR process using MPIN)
 - **17,425** Contractor on Database

***High quality narratives
are time-savers***



Questions?

